

Certified TangoNet Facilitator

- A course leading to certification by Sveiby Knowledge Associates –

After successfully completing this course participants will be:

- certified to utilize TangoNet and support SKA projects as remote virtual facilitators
- comprehend the principles embedded in the simulation!
- master the TangoNet simulation!
- design effective learning scenarios
- deliver engaging online TangoNet experiences



Learn by doing: You won't listen to lectures. You will learn new concepts, assess how to implement them, and practise newly acquired skills in specially designed, integrated simulation exercises. Proven assessment tools will enable you to objectively analyse situations common to a range of industry sectors.

The TangoNet business simulation is the only computer-based business simulation in the world that gives players the opportunity to run a knowledge-based organisation.



Award winner

TangoNet was recently awarded with Macromedia's eLearning Innovation Award for best training application.

"TangoNet is innovative eLearning - a business simulation that is multidimensional challenging, and highly interactive. Using an intuitive interface and realistic situations, TangoNet immediately engages learners and enables them to consider all the implications of their decisions." **Pat Brogan** Vice President of education and learning, Macromedia

"TangoNet's electronic format effectively accommodates different styles and rates of learning, combining facets of independent learning with the guidance of a facilitator-led session," continues Mr. Bodan. "The

interactive technology provides instant feedback. When used in real-time over the Internet it can help companies reach more people at multiple sites and compress learning cycles." **Mr. Bodan** Director of Training and Organisational Development, Thomas & Betts.

TangoNet is also used by universities world-wide as an integral part of their MBA programs.

Course overview

Week 1 – Simulation Background

The course starts with an introduction to the simulation background covering the specific understanding of knowledge management embodied and the way this influences the way the simulation dynamics occur. Furthermore participants gain a fundamental grasp of simulation functionalities.



Week 2 – Mastering the Simulation

In this module participants learn to "crack" the simulation and shape dynamics purposefully. Boundaries are explored, including the fundamental of scenario design, and typical performance issues encountered.

Week 3 – Remote Facilitating of virtual teams

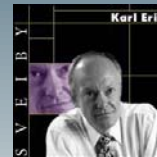
This module focusses upon the specific challenges encountered when remotely facilitating virtual team play (synchronous and asynchronous). A special focus is placed upon how team dynamics can be optimized and a collaborative climate developed

Week 4 – Learning by doing

This final module allows the participants to actually design and deliver a TangoNet experience for a selected group of users. After successful completion of the exercises, participants will be certified as TangoNet facilitators.

Authors:

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With over 100 online courses delivered to over 3000 participants in approx. 67 countries, probably one of the most skilled and exciting online facilitators available today!

E-mail: oliver.schwabe@euro-focus.com

Dates: Each module starts monthly on the first Wednesday of each month

Time commitment: Minimum 4 hours weekly

Group size: 3-10

Delivery: Asynchronous delivery via www.communityzero.com. Synchronous online seminars are conducted using www.centra.com. Phone and email support integrated.

Registration: Please contact oliver.schwabe@euro-focus.com

Advantages of Certification

Certified Tangonet facilitators enjoy special rebates on TangoNet. Furthermore they are regularly trained in simulation updates and supported actively in the marketing of their own services via Tangonet.



FREE ONLINE DEMOVERSION AVAILABLE at www.tangonet.se

